



香港學術及職業資歷評審局  
Hong Kong Council for Accreditation of  
Academic & Vocational Qualifications

# **HKCAAVQ**

## **Strategic Plan 2019-2023**

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## Vision

We aim to be a globally recognised and leading regional independent quality assurance body in education and training.

## Mission

We safeguard the credibility of qualifications under the Hong Kong Qualifications Framework (HKQF) and facilitate the continuous quality enhancement and excellence of education and training in Hong Kong and the region through our accreditation, assessment, quality audit and consulting services.

## Our Core Values

**Quality:** We provide quality services which are learner-centred and consistent with internationally accepted quality assurance standards, principles, norms and practices.

**Integrity:** We strive for the highest standards of ethical behaviour and take full accountability for our actions.

**Independence:** We operate independently in making decisions and performing our functions.

**Transparency:** We operate in a transparent, fair and impartial manner.

**Innovation:** We actively pursue new ideas and practices that enhance the efficiency and effectiveness of our operations, facilitate quality enhancement and excellence, and expand the capability and capacity of our operators, specialists and staff.

# **Strategic Direction 1:**

## **Provision and delivery of high quality services**

### **Objective**

- (a) To develop and maintain an organisational culture that is accountable, transparent and of the highest integrity in the efficient and effective delivery of learner-centred quality assurance services.

### **Strategies**

- 1.1 Enhance the organisational culture and structure to support talent management and development and the recognition of leadership and staff performance at all levels.
- 1.2 Enhance the business model of HKCAAVQ to ensure financial sustainability through stable and more diversified income sources.
- 1.3 Review performance pledges to ensure efficient and effective services.
- 1.4 Develop strategies for further enhancing learner engagement in the work of HKCAAVQ.
- 1.5 Continue to enhance the governance, management and transparency of the organisation.

## **Strategic Direction 2: Facilitation of quality enhancement and excellence of education and training in Hong Kong**

### **Objective**

- (a) To facilitate continuous quality enhancement and excellence of education and training in Hong Kong.

### **Strategies**

- 2.1 Apply the Four-stage Quality Assurance Process of HKCAAVQ in an innovative manner to underpin the development of HKQF and the needs of education and training in Hong Kong.
- 2.2 Strengthen collaboration with the Government on policy directions underpinning QF development and promoting the development of education and training in Hong Kong.
- 2.3 Provide services which benefit the development of the education and training sectors and society in Hong Kong.
- 2.4 Enhance support to operators, specialists and staff in the context of facilitating quality assurance, quality enhancement and excellence in education and training.

## **Strategic Direction 3: Knowledge Management and Transfer**

### **Objective**

- (a) To manage and use data to enhance the effectiveness of the delivery of quality services and disseminate good practices to support operators' continuous quality enhancement and excellence.

### **Strategies**

- 3.1 Apply the Quality Management System (QMS) of HKCAAVQ to enhance the effectiveness of the accreditation approach and to support the quality enhancement of operators.
- 3.2 Support continuous quality enhancement and excellence by operators through the development and subsequent use of quality indicators.
- 3.3 Enhance the use of electronic platform and associated interfaces to improve efficiency in the accreditation process.
- 3.4 Further expand the online database of HKCAAVQ for sharing of good practices of quality assurance, quality enhancement and excellence in education and training.
- 3.5 Raise public awareness of the role of HKCAAVQ in education and training in Hong Kong.

## **Strategic Direction 4:**

# **Global Recognition and Leading Regional Quality Assurance Agency**

### **Objectives**

- (a) To contribute to and actively support development in the global and regional quality assurance community.
- (b) To establish HKCAAVQ as a globally recognised and leading regional quality assurance agency.
- (c) To leverage on the outcomes of (a) and (b) above to enhance local and international recognition.

### **Strategies**

- 4.1 Pursue strategic collaboration with quality assurance partners in further enhancing the international standing of HKCAAVQ.
- 4.2 Benchmark the quality assurance process of HKCAAVQ with internationally accepted standards with a view to bringing our quality assurance system to a higher level.
- 4.3 Provide consulting services in quality assurance that can support the regional leadership role and standing of HKCAAVQ.
- 4.4 Participate in the global quality assurance community and take leading role in areas which are congruent with the strategic directions of HKCAAVQ.

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